

# 1. TERMS OF SERVICE (TOS) — REWRAP REWARDS MEMBERSHIP PROGRAM

Effective Date: \_\_\_\_\_

Company: \_\_\_\_\_ ("Provider")

Customer: \_\_\_\_\_ ("Customer")

## 1. Program Overview

Rewrap Rewards is a tiered membership program offering discounted wrap services, print services, repairs, and long-term rewrap benefits. Memberships are 12-month minimum agreements with automatic yearly renewal.

The three tiers are:

Blueline Basic (Tier 1) — \$199/mo

Blueline Pro (Tier 2) — \$299/mo

Blueline Elite (Tier 3) — \$499/mo

Each tier requires a \$1,500 refundable deposit, subject to the conditions stated in this agreement.

## 2. Deposit & Guarantee

A \$1,500 deposit is required for all tiers.

The deposit is 100% refundable for 30 days ("Deposit Back Guarantee").

After 30 days, deposit refunds are forfeited and cancellation fees apply.

*If Customer cancels after day 31:*

- 1. Tier 1: \$1,500 cancellation fee***
- 2. Tier 2: \$2,500 cancellation fee***
- 3. Tier 3: \$2,500 cancellation fee***

Deposit may also be used to cover unpaid invoices, damages, or breach of contract.

## 3. Contract Term & Renewal

Minimum term is 12 months, beginning the day the deposit is paid.

On month 13, the contract auto-renews annually without requiring another deposit.

Monthly payments begin the month following the deposit.

Discounts and scheduling privileges begin immediately upon deposit.

## 4. Included Benefits by Tier

### Blueline Basic — Tier 1 (\$199/mo)

- 50% coverage wrap installation (initial install)
- Annual checkup
- 1 minor repair patch per year
- 10% off print shop services
- Discount on cleaning products
- 6-month & annual checkup

### 4-Year Benefits:

- Free wrap removal at year 4
- Free full rewrap at year 4
- No rate increase; may continue membership and repeat cycle
- Does not include PPF

## **Blueline Pro — Tier 2 (\$299/mo)**

**Includes everything in Tier 1, plus:**

- Full wrap installed upfront
- 2 yearly print packages (business cards, brochures, flyers, banners up to 3'x6')
- 2 design hours per month (\$200 value)
- Priority scheduling
- 15% off additional wrap services
- Free annual cleaning

### **4-Year Benefits:**

- Free wrap removal
- Free full rewrap
- New design included
- Upgraded materials allowed (pay only retail difference)

## **Blueline Elite — Tier 3 (\$499/mo)**

**Includes everything in Tier 1 & 2, plus:**

- 5 design hours per month
- 4 full print packages per year
- Annual brand refresh
- Emergency wrap repair priority
- 20% off storefront signs

### **4-Year Benefits:**

- Free wrap removal
- Free full rewrap
- Unlimited design revisions for new wrap
- Monthly payments remain locked permanently

## **5. Scheduling & Rescheduling**

Design appointments schedule approximately 3 months out.

Customer may reschedule up to 3 times per calendar year.

Excessive rescheduling or missed appointments may delay service timelines.

## **6. Customer Obligations**

### ***Customer must:***

Maintain two (2) active credit/debit cards on file.

Sign this contract and all supplemental documents.

Notify Provider immediately of any wrap issues, lifting, tears, or defects.

Avoid tampering with the wrap.

Tampering voids repair benefits, removal benefits, and rewrap eligibility.

## **7. Wrap Care & Warranty Limitations**

Provider is not responsible for:

Pre-existing paint defects

Rust, oxidation, or clear-coat failure

Physical damage caused by Customer

Chemical damage (pressure washers, solvents, harsh cleaners)

Annual cleanings (Tier 2 & 3) must be scheduled by Customer.

## **8. Upgrading or Downgrading**

Customer may upgrade or downgrade after 12 months.

No new deposit is required when switching tiers.

New tier billing begins immediately upon tier change.

## **9. Payment Terms**

Monthly payments are due on the same date each month.

A late payment of 10+ days may result in:

Suspension of benefits

Late fees

Deduction from deposit

Contract termination

## **10. Termination**

Provider may terminate membership for:

Non-payment

Fraud

Excessive damage

Customer misconduct

Wrap tampering

## **11. Liability Limitations**

To the fullest extent permitted by law, Provider is not liable for incidental, indirect, consequential, or punitive damages.

## **12. Governing Law**

This agreement is governed by the laws of Oklahoma.

## **13. Agreement to Terms**

By signing, Customer agrees to all terms contained herein.